

Order Number (Office Use)



Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Contact Number: \_\_\_\_\_

Product Code	Description	Refund	Reason Code	REASON FOR REFUND
				1. Too Big
				2. Too Small
				3. Too Long
				4. Too Short
				5. Poor Quality
				6. Style Doesn't Suit
				7. Arrived Too Late
				8. Not As Expected
				9. Unwanted Gift
				10. Item Faulty
				11. Incorrect Item

**Notes On Returning Products**

If you wish to return your purchase, we are happy to accept returns provided that the goods are unused, are not damaged, in their original packaging and within 30 days of receiving them.

Goods that are received after 30-days and are found to be faulty will only be redeemed by a credit note.

Please note that refunds can take up to 14 days to be processed. Enclose this form with your parcel and we will process within 24 hours of receipt. Where possible please retain a proof of postage.

Other information regarding our returns policy, please log onto our website <http://www.theequinewarehouse.com/terms>.

Any queries please contact [sales@theequinewarehouse.com](mailto:sales@theequinewarehouse.com)

**\*PLEASE NOTE WE DO NOT OFFER AN EXCHANGE SERVICE**

Return Address

**The Equine Warehouse**  
**(Returns Dept)**  
**Unit 11 Ard Gaoithe Business Park**  
**Cashel Road**  
**Clonmel**  
**Co Tipperary**

You can now return any parcel for as little as €4.95 using our cheap and easy 'Click & Post' service with An Post. To use this return method you prepay your return on <https://www.anpost.com/Post-Parcels/Click-and-Post>Returns> and just drop off your parcel to any post office. With this prepay option you can return any parcel up to 20kg. All you need do is select The Equine Warehouse from the retailer list drop down box, choose to have your parcel dropped off at a post office. Select your payment option, print it off and attach it to the item you are returning. FOR IRELAND ONLY